



EDEN PROPERTIES

Thong Krut · Koh Samui

PRIVACY POLICY

Last updated: 9 July 2026

Eden Properties
KOH SAMUI

1. Who We Are

This website and its related marketing materials, including Eden Beach Tropical Villas, are operated by Eden Properties ("we", "us", "our"), a property developer based in Koh Samui, Thailand. This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website, contact us, or submit an enquiry through our forms or advertisements, including Facebook and Instagram lead forms.

2. Information We Collect

When you submit an enquiry, request a brochure, or fill in a contact form (including through Meta/Facebook Instant Forms), we may collect:

- Full name
- Email address
- Phone number (including WhatsApp)
- Country of residence (where provided)
- Any additional information you choose to share with us (e.g. questions about a specific villa or budget)

We do not knowingly collect sensitive personal data such as financial account details, health information, or government ID numbers through our website or lead forms.

3. How We Use Your Information

We use the information you provide to:

- Respond to your enquiry and provide information about Eden Beach Tropical Villas
- Send you brochures, pricing, floor plans, and payment schedules
- Follow up by phone, email, or WhatsApp regarding your interest in a villa
- Improve our marketing and better understand which advertisements are effective
- Comply with legal or regulatory obligations, where applicable

We do not sell your personal information to third parties.

4. How We Share Your Information

We may share your information with:

- Our internal sales and marketing team at Eden Properties
- Trusted service providers who help us operate our business (e.g. CRM software, email or WhatsApp communication tools), who are only permitted to use your data to provide services to us

- Meta Platforms, Inc. (Facebook/Instagram), as part of the advertising and lead-form process — please also refer to Meta's own Data Policy for how they handle information submitted through their platforms

We do not share your information with unrelated third parties for their own marketing purposes.

5. Data Storage and Security

We take reasonable technical and organisational measures to protect your personal information from unauthorised access, loss, misuse, or alteration. Your information is stored securely and is only accessible to authorised members of our team.

6. How Long We Keep Your Information

We retain your personal information for as long as necessary to respond to your enquiry, follow up on your interest in a villa, or comply with legal obligations. If you ask us to delete your information and there is no legal reason for us to retain it, we will do so.

7. Your Rights

Depending on where you live, you may have rights under applicable data protection laws (including Thailand's Personal Data Protection Act (PDPA) or the EU's General Data Protection Regulation (GDPR)), including the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information
- Withdraw consent to marketing communications at any time
- Object to or restrict certain uses of your information

To exercise any of these rights, please contact us using the details below.

8. Cookies and Website Analytics

Our website may use cookies or similar tracking technologies to understand how visitors use our site and to improve user experience. You can control or disable cookies through your browser settings, though this may affect how the website functions.

9. Third-Party Links

Our website and marketing materials may contain links to third-party websites (e.g. Google Maps, WhatsApp, or social media platforms). We are not responsible for the

privacy practices of these third-party sites, and we encourage you to review their own privacy policies.

10. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The "Last updated" date at the top of this page will indicate when changes were made.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us:

Eden Properties

WhatsApp: +66 808 56 55 56

Website: www.edenproperties.villas

Eden Properties
KOH SAMUI